

To help familiarise you with VTCT, here is an overview of who we are, what we do and where we are going.



Who we are

VTCT is a Government-approved specialist Awarding Organisation, offering National Vocational Qualifications (NVQs), Scottish Vocational Qualifications (SVQs) and other vocationally related qualifications (VRQs) in the hairdressing and beauty, complementary therapies, sports and active leisure, education and business skills sectors.

We are proud to have been at the forefront of developing the vocational system of qualifications in the United Kingdom, with our qualifications being offered at approximately 600 colleges and private training centres in the UK.

The structure of VTCT

Our head office is in Eastleigh, Hampshire; and the company employs around forty-eight staff with a field force of over seventy external quality assurers working on a contract basis. To understand how the company runs (and who's in charge of whom), have a look at the organisational chart on the link below.

Mission Statement: *Changing lives through vocational qualifications that develop and recognise world class skills.*

Vision: To be the awarding organisation of choice for the sectors we serve.

Core Values

As an educational charity providing services to learners and centres, our core values are:

- Exceptional customer service.
- Adding value
- Continuous improvement
- Responsive partnership
- Creative innovation
- Ethical behaviour
- Charitable activity

Strategic Aims

1. Deliver a recurrent operational surplus through awarding.
2. Enhance our position in core sectors.
3. Increase income in related sectors.
4. Target countries for international exports.
5. Support qualifications with innovative products and services.
6. Build the capability of the organisation
7. Conduct research to develop products and understand markets.
8. Manage reserves to support business development and wider educational activities.

Future Plans

VTCT is involved in many of the new initiatives being introduced into the education system and aims to be a strong, profitable body engaged strongly in a number of service sectors, in a range of countries, being renowned for its products and services.

VTCT will continue to strengthen its presence in the vocational qualifications market in the UK and to continue to expand working in a range of countries.

